**FINAL PROGRAM**

*Interdisciplinary Classroom: Trauma, Memory and Healing*

**Saturday, May 17, 2014**

**08.30-09.00** Registration

**09.00-09.15** Opening address

Amra Delic, Public Health and Teaching Institution Health Center
Tuzla – Mental Health Center (Tuzla, BH)

**PANEL DISCUSSION 1 – HEALING HISTORY**

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Moderator: **Jasmina Husanovic**

Authors:

**Selma Leydesdorff**, Oral History and Culture, University of Amsterdam (Amsterdam, Netherlands)
*The succession of peace and war in recorded memories of survivors of conflict and massacre*

**Dubravko Lovrenovic**, Faculty of Philosophy, University of Sarajevo, Academy of Sciences and Arts of Bosnia and Herzegovina (Sarajevo, BH)
*Seducing historiography: false history, false identity*

**Alija Sutovic**, Department of Psychiatry, University Clinical Center Tuzla, School of Medicine, University of Tuzla (Tuzla, BH)
*Silence in a large group in Bosnia and Herzegovina throughout history*

**PANEL DISCUSSION 2 – GENOCIDAL TRAUMA AND GENDER**

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Moderator: **Mevludin Hasanovic**

Authors:

**Nermina Kravic**, Department of Psychiatry, University Clinical Center Tuzla, School of Medicine, University of Tuzla (Tuzla, BH)
*Genocide and youth of Srebrenica: second generation of victims*

**Hariz Halilovic**, Monash University (Melbourne, Australia)
*No country for old memories: War widows and fatherless families in the Bosnian diaspora in the aftermath of genocide*

**Edisa Gazetic**, University of Travnik (Travnik, BH)
*Traumatic upbringing in conservative cultures: can patriarchal mothers raise open-minded daughters?*
11.55-12.15 Coffee break

12.15-13.00 BOOK DISCUSSION 1

Przanimu ostaviti iza nas: istorija žena Srebenice
(engl. Surviving the Bosnian Genocide: The women of Srebrenica speak)

Author: Selma Leydesdorff, University of Amsterdam (Amsterdam, Netherlands)
Discussants: Branka Antic, „Snaga žene” (Tuzla, BH)
Alisa Mahmutovic, Institute of Language (Sarajevo, BH)
Edisa Gazetic, University of Travnik (Tuzla, BH)

13.00-14.15 Lunch

PANEL DISCUSSION 3 – POST-HOLOCAUST, POST-GENOCIDE AND MASS VIOLENCE CONTEXTS

Presentation 14.15-15.15
Discussion 15.15-15.35

Moderator: Acc. Dubravko Lovrenovic
Authors:
Kattheryn Lass, American Red Cross (St. Louis, Missouri)
Tracing Loved Ones from the Holocaust: 70 Years Later

Selma Korjenic, Truck Impunity Always - TRIAL (Sarajevo, BH)
The obligations of the state in peacebuilding: Case of survivors of sexual violence from the war in BiH

Damir Arsenijevic, University of Tuzla (Tuzla, BH)
Joke, War, Genocide

PANEL DISCUSSION 4 – THINKING TRAUMA AND SOCIAL CHANGE

Presentation 15.35-16.55
Discussion 16.55-17.15

Moderator: Alisa Mahmutovic
Authors:
Jasmina Husanovic, University of Tuzla (Tuzla, BH)
Against the governence of trauma through the politic of terror: new politics in solidarity, cultural production, knowledge production and social activism

Srdjan Susnica, Supreme Audit Office of the Republic of Srpska (Banja Luka, BH)
The culture of memory

Rade Radovanovic, Daily magazine Danas (Belgrade, Serbia)
Human rights and universality of evil

Enes Osmancevic, University of Tuzla (Tuzla, BH)
Hate speach in media and its effects
17.15-17.30 Coffee break

17.30-18.15 BOOK DISCUSSION 2

*Wounded I Am More Awake: Finding Meaning After Terror*

Author: **Esad Boskailo**, University of Arizona, Phoenix Medical School (Arizona)

Discutants: **Jasmina Husanovic**, University of Tuzla (Tuzla, BH)
**Amra Delic**, Mental Health Center (Tuzla, BH)
**Damir Arsenijevic**, University of Tuzla (Tuzla, BH)

18.15-18.30 Closing Conclusion and Closing Speech

19.00 Working Dinner

**Sunday, May 18, 2014**

09.00-11.00 Travelling Tuzla-Potočari

11.00-17.00 Transitional Justice Session: Srebrenica – Potočari Memorial

**Facing the Past – Transforming Our Future**

- History Class given by survivor of Srebrenica Genocide
- Visiting Potočari Memorial - Room Museum and the Cemetery for the Victims of 1995 Genocide
- Documentary on Srebrenica Genocide
- Group analytic session
  Group conducters:
  **Esmina Avdibegovic**, Department for Psychiatry University Clinical Center Tuzla, School of Medicine, University of Tuzla (Tuzla, BH)
  **Mevludin Hasanovic**, Department for Psychiatry University Clinical Center Tuzla, School of Medicine, University of Tuzla (Tuzla, BH)

- Conference Closing Remarks
  Amra Delic (Tuzla, BH)

- Lunch with women of Srebrenica (sponsored by NGO „Snaga Žene“, Tuzla, BH)
Speakers

Branka Antic Stauber, M.D., specialist in family medicine and specialist in infectious diseases, President of Snaga Zene Association in Tuzla, working with beneficiaries from refugee settlements in Tuzla Canton, and returnee communities in eastern Republic of Srpska and Srebrenica. She is responsible for general performance of the Association, provides leadership and strategic direction for the work of psycho-social and medical team and related projects. From 1983 to 1994 she was working at the Health Center Tuzla and University Clinical Center Tuzla, and since 1997 Branka owns her Private Practice Medica. She was trained in project Cycle Management incl. Project Proposal Writing, Monitoring and Evaluation by Catholic Relief Service, and Implementation of program of introduction of quality systems in NGOs in BiH (certified Internal Auditor of internal system of quality management in accordance to ISO 9001:2008). Branka has attended education in Transitional Justice and its implementation organized by Ministry of Justice in Bosnia and Herzegovina and Ministry for Human Rights and Refugees in Bosnia and Herzegovina. She is also a member of expert work group in producing the Strategy for Transitional Justice in BiH, and spoke in many national and international conferences about NGO role in post-conflict reconstruction and reconciliation.

Damir Arsenijevic received his Ph.D. in English at De Montfort University, Leicester, in 2007. Currently, he is a Leverhulme Fellow at De Montfort University working on a project ‘Love after Genocide’ and a psychoanalyst in training. He is also appointed Associate Professor at Tuzla University, English Department, for the fields of English Literature and Critical Theory. In 2008, he was a Regional Coordinator of the Civil Society Department, International Commission on Missing Persons (ICMP), working with survivors and families of missing persons and government officials in former Yugoslavia. Now, he works with communities on public expressions of grief that counter politically divisive manipulation. Through arts, he enables authentic speech to emerge that speaks of loss by affirming life that remains after mass atrocity. He organises, establishes and maintains settings in which theorists and artists lead with communities uncensored and challenging discussions about difficult topics of past and commonality. Together, we all exercise and affirm the emotional commons that shift the perspective on mass violence. We produce materials and classrooms that enable a more integrated and relevant learning.

Esmina Avdibegovic: M.D., PhD, specialist in neuropsychiatry, subspecialist in social psychiatry at the Department of Psychiatry of the University Clinical Center Tuzla, B&H. Associate Professor at the University of Tuzla, teaches at the School of Medicine, Faculty for Education and Rehabilitation, and the Department for social work at the Faculty of Philosophy, University of Tuzla. Esmina is a group analysis educator and the president of the Association of Group Analysts in Bosnia and Herzegovina. She was a coordinator of many education and research projects. Research interests in human rights and mental health, psycho-traumatology, psychotherapy, social psychiatry and suicidology. Publications in Psychiatry and Neurology. Working with user’s organizations, victims and survivors of genocide, torture and war trauma in Bosnia and Herzegovina.

Esad Boskailo, M.D., board certified specialist in psychiatry and ECT. Associate Director Residency Training Program Director Continuing Medical Education; Clinical Associate Professor, University of Arizona, Phoenix Medical School. Esad was Mental Health Counselor, Bosnian Mental Health Program Heartland Alliance for Human Needs & Human Rights in Chicago. War experience: Prisoner of the War, concentration camp, Bosnia and Herzegovina; interned in six concentration camps over 12 months. Endured torture, solitary confinement and starvation. Provided needed medical care to other inmates whenever possible under dire circumstances. Volunteer: Assistant Chair, Editorial Board, Zambak Magazine (1997-1999), Chair, Editorial Board, Zambak Magazine (Zambak is a monthly magazine in Bosnian and English Language. The focus of the magazine is to help Bosnian refugees adjust to life in the USA and Canada and to preserve Bosnian culture). Esad is a public speaker on War Trauma, Torture and Genocide. Research and Publications in trauma, PTSD and antidepressants. Co-author of a book with Julia Lieblich: Wounded I Am More Awake: Finding Meaning after Terror, Vanderbilt University Press, 2012. Awards: R.H. Kirschner Award for Global Activism, Everyone Has a Voice: “Speak Out, End Torture”; 25th Anniversary Benefit and Award Presentation-Hosted by Heartland Alliance Marjorie Kovler Center Peter Lisagor Awards for Journalism; WBEZ-FM Radio, Personal Essays from "Chicago Matters: Our Region, Our Community," Esad Boskailo, Marjorie Isaacson, Bea Julian, Sydney Lewis, Michael McColly.
Amra Delic, M.D., M.Sc candidate, specialist in neuropsychiatry, a member of development team at the Public Health and Teaching Institution Health Center Tuzla; multidisciplinary team leader - Mental Health Center Tuzla; Consultant in Mental Health Strategy and Professional Competency, Quality and Safety - Public Health Center Gradacac. Her clinical work is with persons suffering from various mental health problems, but especially devoted to women survivors of war rape, war veterans with PTSD and torture victims. Education in psychotherapy: Group Analysis (Institute for Group Analysis Zagreb, Croatia), Eye Movement Desensitization Reprocessing (EMDR Association of Great Britain and Northern Ireland & Association EMDR Europe), and Humanistic and Client Centered Psychotherapy (University of Strathclyde, Glasgow, Scotland). Education in Trauma Psychology: International Center for Psychosocial Trauma, University of Missouri-Columbia School of Medicine, Missouri; Faculty of Social Sciences – Department of Psychology, University of Oslo and University of Tromso, Norway; Harvard Master Class Program in Refugee Trauma and Balint groups. In 2009, Amra is trained in Violence Prevention and Learning Techniques within the World Health Organization Training of Trainers (ToT) in Salzburg, Austria, after which, appointed by Ministry of Health of the FB&H, she conducts education in Violence Prevention for primary care physicians in the Federation of BH. Research interest focused on psychotraumatology, social trauma, sexual violence, appetitive aggression, and human rights and mental health. Since 1994 Amra was a coordinator of many international psychosocial and research projects, and has participated in various peace and reconciliation initiatives. She spoke at the world psychiatric congresses/conferences, and European international conferences about psychosocial aspects of wartime rape in B&H, the status of women survivors of sexual violence in war related to transitional context, a multidimensional war trauma long-term aftermath in BH, and education in psychiatry and psychotherapy. Over 50 papers in congress/conference proceedings authored and co-authored by Amra, and ten relevant publications in the field of social psychiatry and trauma psychology. Also, Amra is a volunteer and human rights activist; honored member of the Association Helping the Victims and Survivors of Sexual Violence in War “Our Voice”; a founder and the first president of the Association of Trainees and Young Psychiatrists from B&H; past representative of the BH Association of Psychiatrists in the World Psychiatric Association (2008-2012) and European Federation of All Psychiatric Trainees (2005-2010); past national coordinator and an active member of Trauma Trust Memory international research network headed by International Psychoanalytic University Berlin, Germany; a member of cantonal and national psychiatric associations; federal and cantonal medical chambers; and International Association of Women’s Mental Health.

Edisa Gazetic received her PhD at the Faculty of Philosophy, Sarajevo University in 2008. She works at the Educational Faculty Travnik, and Pedagogy Faculty of the University of Zenica. In her projects and papers she is focused on feminist, gender, postcolonial and queer theory and criticism. In her researches she is exploring the position of marginal subject in different cultures, traditions and political environment. Edisa participated in several international scientific conferences, and publishing her papers in Bosnian and international journals.

Hariz Halilovic received his PhD in Socio-cultural Anthropology from the University of Melbourne, Australia. He is an award-winning anthropologist and author— a Senior Lecturer at Monash University’s Office of the Pro Vice-Chancellor (Learning and Teaching). His main research areas include forced displacement, memory studies, place-based identity politics and human rights (incl.right to education). As an anthropologist specialising in multi-sited and digital ethnography, he has identified novel ways to research how adults and young people use narratives and digital technologies to build life stories about displacement, genocide, reconciliation and personal identity. This research informs his approaches to learning and teaching, which see students engage in experiential learning, field based studies and action research in order to better understand self and community. Much of his work has an applied focus, and he has conducted research on migration and human rights-related issues for a range of non-governmental and governmental bodies, including the Minister for Immigration and Citizenship (Australia). He also frequently publishes opinion pieces and commentaries in the independent magazine BH Dani (Sarajevo) and Belgrade-based Pescanik and Enovine. His book Places of Pain: Forced Displacement, Popular Memory and Trans-local Identities in Bosnian War-torn Communities was published by Berghahn:Oxford-New York (2013).

Mevludin Hasanovic, M.D., PhD, specialist in neuropsychiatry, subspecialist in social psychiatry, Department of Psychiatry of the University Clinical Center Tuzla. Assistant professor at the School of Medicine and Educational-rehabilitation faculty, University of Tuzla, and the Department for Social Pedagogy of the Islamic Pedagogical Faculty, University of Zenica. Also, Mevludin is trained in family medicine at Queens University - Kingston (Canada); trauma psychology at the University of Missouri – Columbia, MO, (USA); supervision
Mevludin has contributed to the field of psychotherapy, group analysis, and EMDR, with over 210 papers in congress proceedings, national and international scientific journals, and 25 chapters in Bosnian and international books on psychotraumatology, social psychiatry, and addiction. Mevludin is a member of the editorial board of Acta Medica Saliniana, Acta Medica Academica and Pediatrics Today, and he received three awards for “The best paper publications” in 2005, 2006, 2012/2013 at the University Clinical Center Tuzla. In 2009, Mevludin has launched the Program of treatment of opiate addiction with buprenorphine + naloxone (Suboxone) in B&H. He was a coordinator of international research projects, a group analysis educator, and he coordinates training in EMDR in B&H. A member of the national, European, and the World Psychiatric Association; initiator and co-founder of the NGO "Stecak" and "Nada". Currently he is the president of the Psychiatrist Association in Tuzla Canton.

Jasmina Husanovic, Associate Professor of Cultural Studies, Faculty of Philosophy, University of Tuzla, Bosnia and Herzegovina. She got her PhD in 2003 from the University of Wales, Aberystwyth, United Kingdom on the topic “Recasting Political Community and Emancipatory Politics: Reflections on Bosnia”. Her research interests focus on the questions of cultural memory, witnessing to trauma, and politics of solidarity and commonality, with regards to the emancipatory potential of cultural production and art. She published numerous works in national and international journals and volumes, as well as edited a number of collections as the outcomes of long-term research, art and activist collaborations. She has been active in various civic initiatives in the region in the last two decades, and is currently a member of editorial or organisational boards of research journals and platforms in the country and abroad. She is also engaged as a research consultant or visiting professor in collaborative platforms concerned with culturalisation of trauma, practices of witnessing to genocide and terror, and public imaginaries of social transformation and justice.

Selma Korjenic, works in TRIAL (Track Impunity Always) as human rights officer, and manages Program for support for victims/survivors of sexual violence from the war in BiH. After graduating the Political Science Faculty in Sarajevo at the Department of Sociology, Selma enrolls master’s studies, focusing on the “Family and Society” topic. Selma brings over nine years of experience in work on research projects related to causes and consequences of war in Bosnia and Herzegovina from 1992 to 1995, including project "Human Losses in BiH 1992-1995" and oral history project –Positive stories. These and other previous projects were results of her work as a coordinator in Research and Documentation Center (RDC) in Sarajevo. Through her guidance and commitment, and work with other project members, the publication named “Signals of heart” was published in 2010. Selma spoke at numerous conferences and trainings related to causes and consequences of war in BH. She is specialized in one-on-one work with war victims, through her everyday working experience and through her ongoing education. Among other Selma finished: Transitional Justice School in 2006, the Oral History school at the Columbia University, the Life Stories and Dialogue within CIPS, and holds the Communication, Psychological trauma, and coping with traumatic experience and crisis intervention Certificate from Medica Zenica.

Nermina Kravic, M.D., PhD candidate, specialist in neuropsychiatry, Department of Psychiatry, University Clinical Centre Tuzla, and the School of Medicine, University of Tuzla. She was in training on „Trauma and Human development” given by Harvard School of Public Health (1997-1999) in cooperation with University of Rijeka, Croatia, and University of Sarajevo, BH, and “Trauma psychology in children and adolescents” given by University Missouri-Columbia, Missouri. In 2007 and 2011, Nermina participated at the training for young child and adolescent psychiatrists in „Donald Cohen Fellowship Programme” and „Fondazzione Child” in Florence, Italy. Also, she is trained EMDR therapist within the HAP (Humanitarian Assistant Program), given by EMDR Association of Great Britain and Northern Ireland and Association EMDR Europe. In 2011, Nermina has completed a five-year education in group analysis given by the Institute for Group Analysis Zagreb, Croatia, and became a group analyst. She also completed a post-graduate study in Child and Adolescent Psychiatry at the School of Medicine, University of Zagreb, Croatia. She received her M.Sc. on the Influence of war related traumatic experiences survived in early childhood on psychological mental health in adolescence. Nermina took part in a research cooperation projects with University of Oslo, Norway, University for applied science of North Western Switzerland, and University of Wurzburg, Germany. As an author and co-author, she has published many articles and scientific papers in books, journals and national and international meetings and congresses in the field of child and adolescent psychiatry, social psychiatry, and mental health. She is also a member of the
Selma Leydesdorff has completed a doctorate in Modern History: History of Public Opinion, Economic History, 18th Century Dutch Language and received her Ph.D. in Modern History: We lived in Dignity, The Jewish Proletariat of Amsterdam 1900-1940, in 1987. She is appointed Professor of Oral History and Culture at the Faculty of Humanities, University of Amsterdam (UvA), Netherlands. Selma was a director and chair of de Belle van Zuylen Instituut, Postgraduate Center for Genderstudies, UvA (1992-2002); Chair Netherlands Research School of Women's studies (1999-2004); Chair of the National Commission of the Royal Academy on the History and Culture of Jews in the Netherlands (2002-2010); Member of staff of Huizinga, National Research School for Cultural History (2004). She received many awards and honours: Awarded by Bosniaci.net Organization of the Bosnian Diaspora in New York; Bosnian Person of the Year, Award from the Bosnian Community in the Netherlands; Invited Fellow Remarque Institute NYU; Late Consequences of Sobibor project; Mauthausen survivors project stage 2. She delivered many international lectures, edited books, and published many articles and books. Her latest book De Leege achter ons Laten, Een Geschiedenis van de Vrouwen van Srebrenica (2008) about history of women of Srebrenica is translated into Bosnian (2009) and its revised edition into English (2011).
Dubravko Lovrenović (1956) is a full professor in the Department of History at the Faculty of Philosophy at the University of Sarajevo. A specialist in southeastern medieval Europe, Lovrenović is the author of numerous books, reviews and journal articles on Bosnian medieval history. A significant number of his publications since 1995 are dedicated to deconstruction of historiography myths of 19th and 20th century, which is why the scientific criticism labeled him as "first deconstructionist historian" in Bosnia and Herzegovina. His dissertation was published in Sarajevo-Zagreb in 2006, under the title: Na klizištu povijesti. Sveta kruna ugarska i sveta kruna bosanska 1387-1463 (On the Slide of History: the Holy Hungarian Crown and Holy Bosnian Crown 1387-1463). Two years later, he also published a book on Bosnian myths entitled Povijest Est Magistra Vitae (History is the Master of Life). His book – Stećci – Bosnian and Herzegovinian Medieval Tombstones – was published in Sarajevo 2009 in the Croatian language (the second edition in 2010) and now, as the first book of this genre, in English. The third edition of the same book was published in Zagreb at the very beginning of 2013. His book Bosanska kvadatura kruga (Bosnian squaring of the circle) was published in Sarajevo-Zagreb 2012. Lovrenović was a visiting professor at Yale University in summer 2002; he spent the summer semester of the academic year 2004/2005 as a Scholar at CEU in Budapest and the academic year 2007/2008 as a Fulbright Scholar at the University of Chicago. In addition to Lovrenović’s academic record, he has served as Deputy Minister of Education, Science, Culture and Sport in the government of the Federation of Bosnia and Herzegovina (2001-2003). Since 2001 he has been a member of the Commission for the Preservation of National Monuments of Bosnia and Herzegovina established according to Annex 8 of General Peace Agreement for BiH. He has participated in three projects of nomination of National Monuments of Bosnia and Herzegovina to the List of World Heritage Sites by UNESCO: Mehmed-Pasha Sokolović Bridge in Višegrad, the historic area of town of Jajce (development coordinator of the nomination dossier) and Stećci - medieval tombstones (development coordinator of the nomination dossier - Bosnia and Herzegovina, Croatia, Serbia and Montenegro). Participates in multidisciplinary project: Tajna zgošćanskih stećaka (The secret of tombstones from Zgošća). Since December 2012. Lovrenović has been a member of Academy of Science and Art of BiH.

Alisa Mahmutovic received her PhD at the Department of Slavic Studies of the University of Zagreb, Croatia, in 2009. She is also appointed Assistant Professor for the field of language subjects, and she has taught at the Faculty of Philosophy and the Islamic Pedagogical Faculty, University of Zenica. Currently, Alisa holds a position of Science Worker at the Institute of Language, Sarajevo. She has published a book „Kao frazeološki rječnik” in 2012, and is author and co-author of many articles from her field. Also, Alisa has undertaken extensive research work and participated in many national and international conferences.

Enes Osmancevic holds a PhD in journalism and is Assistant Professor at Faculty of Philosophy, University of Tuzla, and Faculty of Political Sciences, University of Sarajevo. He took part in three international exchange programs: "Relations Between Government and the Media" in 1999 in the USA, "Federalism, Democracy and Human Rights" in 2000 at ULB University in Brussels, Belgium, and during the 2003-2004 academic year he was the fellow of the US Government Scholarship as part of the Junior Faculty Development Program at University of Tennessee in Knoxville, USA. He was the president of the US Alumni Association in BiH and a member of Complaints Commission of the Press Council BiH. He published 4 books and 11 articles on informatisation, new media and public opinion in local and international magazines. He took part in various research projects, as well as local and international symposiums and conferences on media.

Rade Radovanovic was born in 1950 in Kragujevac, and he lives and works in Belgrade, Serbia. He studied psychology and graduated in dramaturgy. Since 1971, Rade works as a journalist and editor at Index 202, Radio Beograd, Naša borba, WDR Cologne, NTV Studio99, Danas, Radio Free Europe, RTV 5, TV Avala. Rade is the author of over 1,700 radio and TV broadcasting, and also the author of plays and scripts: “Original falsifikata”, “Leptirov san”, “Kosovski tribali”, “Mit o pobedi”. Known as an antiwar activist within antiwar movement, he was a founder of citizen’s association Građanska inicijativa in Belgrade, NUNS, UGS Nezavisnost, and daily magazine Danas. Also, Rade was a member of UJDI, Građanski savez and SDU.

Srdjan Susnic, Attorney and Public Sector Auditor with Police and Public Administration background and experience in the Security, Justice, Human Rights, Anti-corruption and Institution/Capacity Development areas. Currently, he is attending a Master Degree Program in cultural studies at the Faculty of Social Sciences of University of Ljubljana, Slovenia, and is actively engaged in social, political and cultural activism, research, publicistic and creative work in personal Studio for Cultural Activism s.a.j.t.u.m, as well as in Slovenian, Bosnian and Serbian magazines ČKZ (Magazine for Critic of Science), “Buka.com”, “Slovo.ba”, “BH Dani” and “Pescanik.net”. Lecturing and exposing on several national and international workshops, seminars, exhibitions
and events. Srdjan has been involved in the Transparency International Bosnia and Herzegovina (2013) project and report drafting on “Monitoring progress in the implementation of anti-corruption reforms in BiH” in 2013. From 2003-2005 he was consultant in the Atos KPMG Consulting/DFiD Balkan Safety, Security and Access to Justice Program, Banja Luka-Sarajevo, B&H, in which he conducted research and analyzed solutions for improving public service in court and citizens’ access to justice; assisted Court to improve treatment of users and to develop customer care mechanisms by creating the customer treatment policies and charters, delivering trainings and setting customer friendly environment; assisted Court to enhance external communication and public dialogue with citizens, local stakeholders, NGOs and media. From 2000 to 2002 he was a crime-scene and crime-investigation inspector at the RS Ministry of Internal Affairs/Public security centre/Department for Homicides and Sex related crimes, Banja Luka, B&H. He also completed the United Nations International Police Task Forces Mission training courses: “Human dignity course”, “Course of professional study in Community policing”, “Transitional course” and “Course for local police officers members of S.T.O.P. teams in BH”, and took the state exam for RS MoIA employees and the state exam for employees in BH state administration. Srdjan attended dozens of seminars and three DFID SSAJP international conferences (Budapest, Istanbul and Belgrade) on reform and improvement of BH and regional police and judiciary in time of transition, democratization and post-war recovery.